

Continuity News

Spring 2020

Message from the Home Office

As I write this message, I am sitting at my dining room table, which is now the location of my workspace. As of March 30th, we have temporarily closed the Continuity Care office as per the Public Health order for non-essential businesses, and Chanique, Patti and I are all working from home until April 28th for certain. Please be assured, we are all still “open for business” and here for you; just in a different way.

As an organization, we have met with our staff and Board Members and have sent out our COVID-19 response plan to everyone on our mailing list and posted it on our website and social media pages. As mentioned, our in-person group events have been postponed for now. We are trialing Zoom video conferencing as a way to have virtual meetings and will now be expanding this to host our support groups and workshops (see the bulletin for more information). We will evaluate how Zoom works and will be seeking feedback from our members. Using technology to expand our reach to families across Manitoba is one of our

strategic plan objectives, so this has just given us a push to get started and may be something that we continue to use and will be our “new normal” way of business.

During this time, Chanique, Patti and I are available by phone and by email and are here to help. We are checking in with our members and can continue to provide you with support, resource and advocacy when needed. New information will be posted on our website, Facebook and Twitter.

These are challenging and uncertain times and are forcing us all to adapt and figure out new ways to do what is needed, for ourselves, our families, work, school and our activities of daily living. As we try to navigate each day, we are also experiencing a range of emotions that may include fear, worry, confusion, anxiety and isolation; perhaps not just for ourselves, but for our loved ones as well. It’s a lot. But know that you are not alone in what you are going through. Please stay healthy, informed and connected and we will get through this together.

Suzanne Swanton
Executive Director

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Envoyy - Trusted Personal Care at Your Fingertips!

envoyy is a brand new service that connects qualified and verified service providers with the individual and families who need them. envoyy is set up on an accessible and safe online platform, which can be accessed through your computer, tablet or phone.

envoyy takes into consideration the importance of finding the right fit for families and has provided filters and matching algorithms that will lead to better search results, helping connect you with the perfect service providers to meet your families specific needs and requirements.

envoyy simplifies the hiring of care and removes paperwork with visual scheduling tools, built-in instant messaging, and secure online payments. All envoyy users are vetted and verified with a strict background check process, to ensure everyone in the envoyy community is protected.

Why envoyy?

SMD held two forums in November and listened to the needs of families and individuals in our community who were struggling to access qualified, trusted, and available help. These families felt they were spending a lot of time and money searching for the right person for important services like respite or home care that they needed. envoyy is here to help mitigate those issues of safety and security to bring about change in our community.

Is envoyy meant for short casual shifts or also long-term continuing arrangements?

Both! When posting a job, envoyy clients have the option to choose whether the job will be a one-time opportunity (ex. 2-hour shift to transport the client to an appointment), or a continuing arrangement (ex. fixed hours every weeknight as a companion).

What are the benefits of using envoyy for clients?

- Immediate and 24/7 access to a qualified pool of service providers.
- Knowledge that service providers are vetted through an extensive background check process.
- Platform filters that allow for more precise matching between client needs and service providers, including services offered, availability, location, certifications, education and training, languages spoken, and more.
- A secure platform with a risk-free checkout system and the convenience of paying with all major credit and debit cards.
- Automation and simplification of scheduling, internal messaging, payment transfers, and receipting.
- A low-cost alternative (free for the first 3 months) to the existing informal network of finding service providers.

More information can be found on their website: <https://envoyy.ca/>

Continuity Care is looking for an Accountant

Continuity Care is looking to find a new accountant to assist with preparing our organization's year-end financial report.

Our accountant, Randall McElhoes, who has assisted us in preparing our year-end financial report for many years has retired. We would like to acknowledge Randall for his contribution in kind to the organization.

We do not require an audit, only a review engagement report. Our financials are done in-house using Quick Books. Monthly reports are reviewed by a separate accountant prior to our board meetings. Our fiscal year runs from April 1 to March 31. We require an Accountant to prepare our year-end financial report prior to our AGM which is typically held in June.

If you or someone you know who has a CPA designation is interested in providing a quote, please have them contact Suzanne or Patti by phone at (204)779-1679 or by email: info@continuitycare.ca.

Continuity Care is a charitable organization. A copy of our 2018-2019 Annual Report, is available upon request. You can also visit our website: continuitycare.ca.



Your Support is Greatly Appreciated

Continuity Care can use your help during these times of uncertainty related to COVID-19. As our main fundraising event has been postponed, we are exploring other sources of revenue to maintain our current programs, services and staff team. If you would like to help and are able to make a donation to Continuity Care, here are some ways you can give:

- 1) An online donation through Canada Helps for operating and program expenses.
<https://www.canadahelps.org/en/explore/charities/?q=continuity+care>
- 2) Directly to Continuity Care Inc. (credit card or cheque payable to Continuity Care) which will be directed towards our operating and programming expenses.



Stay up-to-date with info on upcoming events, workshops, groups, and relevant content by following us on Facebook and Twitter at:



[facebook.com/contcare](https://www.facebook.com/contcare)
[Twitter@care_continuity](https://twitter.com/care_continuity)

Baby Boomer Café

Hello everyone,

We are writing to inform you that due to the Coronavirus, the **Baby Boomer Cafe will postpone celebration of our 20th Anniversary** until next May 2021. For health and safety measures, and keeping in line with government regulation to minimize group gatherings, and social distancing, this event is on hold.

The Baby Boomer Café, together with Continuity Care, hope that everyone is well. Our thoughts and prayers are with each of you as we go through these trying times. Please stay safe and remember social distancing.

Regarding future events that we typically hold during the year, we will update you as we learn more. The summer BBQ at Birds Hill is being planned for August, but a final decision will be made as we move forward. An email or phone call will be made to all our members sometime in June or July to confirm the status of this gathering. Continuity Care will also be providing information through their website, social media and/or emails about BBC events, together with other news.

If you have any questions, please do not hesitate to call either Albert or myself.

*Albert Yanofsky and Gisela Runge
On behalf of Baby Boomer Cafe*



Will Week

Will Week may be cancelled but now is a good time to get started. Having a valid, up-to-date Will, Health Care Directive and

Power of Attorney ensures that your wishes will be met after your death. It also provides a great opportunity to make a charitable gift to a cause that's important to you. The following documents are recommended by The Winnipeg Foundation. Continuity Care has a list of Lawyers to help you get started.

[Why Do I Need a Will?](#)

[Create Your Legacy](#)



We invite you to become a Continuity Care member

Annual membership \$25

Annual agency membership \$50

Lifetime membership \$250

Leave a Legacy

*(Check out our ad in May 2 edition of
The Winnipeg Free Press)*

Continuity Care Inc.

2-120 Maryland Street
Winnipeg, MB R3G 1L1

P: (204) 779-1679 F: (204) 786-6766

E: info@continuitycare.ca

www.continuitycare.ca